

The background of the cover is a photograph of a paved road leading towards a covered bridge. The bridge has a white roof and red corrugated metal siding. A yellow sign above the bridge entrance reads "10m 6m". The road is flanked by green grass and trees. The sky is overcast.

*the*

# AUTHORITY

Pennsylvania Municipal Authorities Association

**Wyoming Valley Sanitary Authority  
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***The Evolution of Bid Management***

***How Act 43  
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**Government Relations  
UPDATE**

**Volume 52 Number 4  
August 2021**



# PMAA's Member Benefit Program Spotlight

**PMAA  
Endorsed Program**

From creating 811 tickets to training field staff  
for the proper marking methods  
of underground utilities --

**PA811 is the workhorse of the  
damage prevention industry.**

Some of the functions most needed by the industry just can't be  
provided by PA811, and that is where we come in!  
**1MARK811TM** is the mobile app that closes the loop for the 811 processes  
from the utility side.

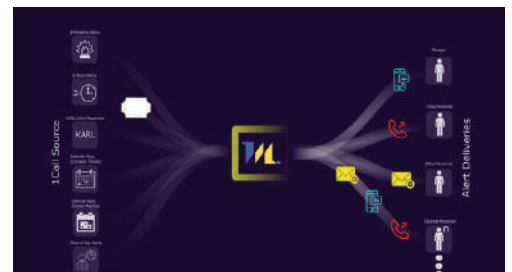
## Advanced Alerts

PA811 communicates with utility owners through the 811 tickets, which limits PA811's ability to provide the modern, popular, and most widely requested method of receiving alerts. In contrast, 1MARK811TM processes the utility's 811 tickets and automatically sends notifications for important events such as:

- ▶ Complex ticket meetings
- ▶ 2-hour re-notify tickets that require re-marking within 2 hours
- ▶ Emergency and routine tickets
  - ▶ Design meetings
- ▶ KARL responses - letting staff know when the site is marked
- ▶ Custom messages to staff

**TRY OUR ALERTS!** See for yourself now using your phone for your instant demo alert.

**<https://1mark.work/demo>**



The screenshot shows the 'Demo Alerts' interface of the 1MARK811TM app. It features a dark blue background with white text and icons. At the top, it says 'Demo Alerts' and 'Select A Method of Alert'. Below this, there are two toggle switches for 'SMS' and 'EMAIL'. The 'SMS' toggle is selected. Underneath, there is a large circular icon with 'sms' inside. Below the icon, it says 'Enter a Number:' followed by a text input field. At the bottom, there is a list of alert types: 'Emergency Alert', '2 Hour Alert', 'KARL Response', 'Calendar Event', and 'Routine Alert'. Each type has a small circular icon next to it. At the very bottom, there is a 'Send Alerts' button and a 'Share This Page' button with a social media icon.

This text alerting means no more sifting through 811 tickets to pull out important information and dates. An alert (text or email) will be sent automatically to your mobile device, and a calendar appointment will be made and sent to the appropriate staff member(s), so you will never miss an essential item again.

**Check out 1mark.work, and you can test the alerting system by sending yourself a text or email. Simply type in your mobile number and have a demo test ticket sent to your phone!**

## **Workflow for 811 Tickets**

Ticket delivery options from PA811 are limited to one ticket being sent out to the utility for every dig request.

Workflow gives utilities multiple options for how tickets are sent throughout an organization, including:

- ▶ The operations center assigns tickets
- ▶ Foreman assigns tickets
- ▶ Collective inbox for all to work from
  
- ▶ Bring the power of your GIS together with the 811 dig box on the same screen and make better decisions.
- ▶ Utilities can easily import their GIS shapefiles for viewing on any base map concerning the proposed dig site.
- ▶ Our elite package allows you to upload all your digital engineering record drawings and tap service cards for one-click viewing by the field techs.

**Workflow also provides unlimited video/photos of markings automatically attached to and archived with the 811 tickets for legal liability reasons.**



## **Software as a Service (SAS)**

- ▶ 1MARK811™ offers a monthly subscription in a premium or elite plans, including unlimited users and never any support costs.
- ▶ Check out the Pricing tab at 1mark.work for more details.
- ▶ Take our 30-day free trial, and we guarantee that you will never think of 811 tickets the same way again.

**Contact Info:**  
**<https://1mark.work/>**  
**866-935-1533**



1MARK

**Your platform for modern digital 811  
operations management.**

Take the right action, for public safety



**Alert Multiple Unlimited number of staff by Text,  
Email or Phone**



**Receive Complex tickets meeting calendar  
appointments**



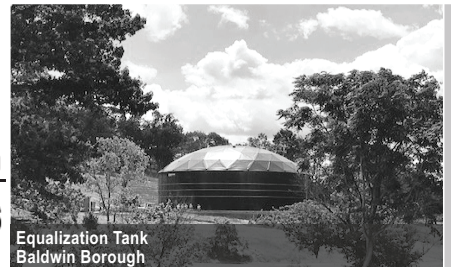
**2 Hours Contractor Onsite Text  
Alerts**

*And many more....*

**<https://1mark.work/>**

**PMAA Guidance to  
Municipal Authorities  
During COVID-19  
a clearinghouse of the  
latest updates  
and information**

**[municipalauthorities.org](https://municipalauthorities.org)**



Equalization Tank  
Baldwin Borough



Dutch Ridge Road and I-376 Waterline Crossing  
Brighton Township Municipal Authority

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